

**ARMY**  
**CHESS**   
**COMPUTER HARDWARE,  
ENTERPRISE SOFTWARE AND SOLUTIONS**

# **HARDWARE/SOFTWARE Request for Quote (RFQ) Tutorial**



**May 2015**

# Introduction

- This briefing will introduce the Request for Quote (RFQ) process
- Requests for Quotes (RFQs) must be created by using the CHESSE IT e-mart <https://chess.army.mil>
- You will learn:
  - CHESSE IT e-mart Registration
  - How to create and submit an RFQ
  - How to create a draft RFQ
  - How to manage your RFQs
    - Amending an RFQ
    - Canceling an RFQ
    - Transferring an RFQ
  - How to view RFQ responses from Vendors
  - How vendors view RFQs from Requestors
  - How to print an RFQ
  - How to transfer an RFQ into a Statement of Non-Availability (SoNA)

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- The RFQ Process
- Creating a draft RFQ
- Amending an RFQ
- Canceling an RFQ
- Transferring an RFQ
- Vendor View of RFQ Responses
- Requestor View of RFQ Responses
- Printing an RFQ
- Transferring an RFQ into a SoNA



# CAUTION

## Please NOTE:

- The RFQ process runs best in Internet Explorer 9 or 10, Firefox, and Google Chrome.
- Note: Make sure your Internet Explorer settings are NOT in Compatibility View

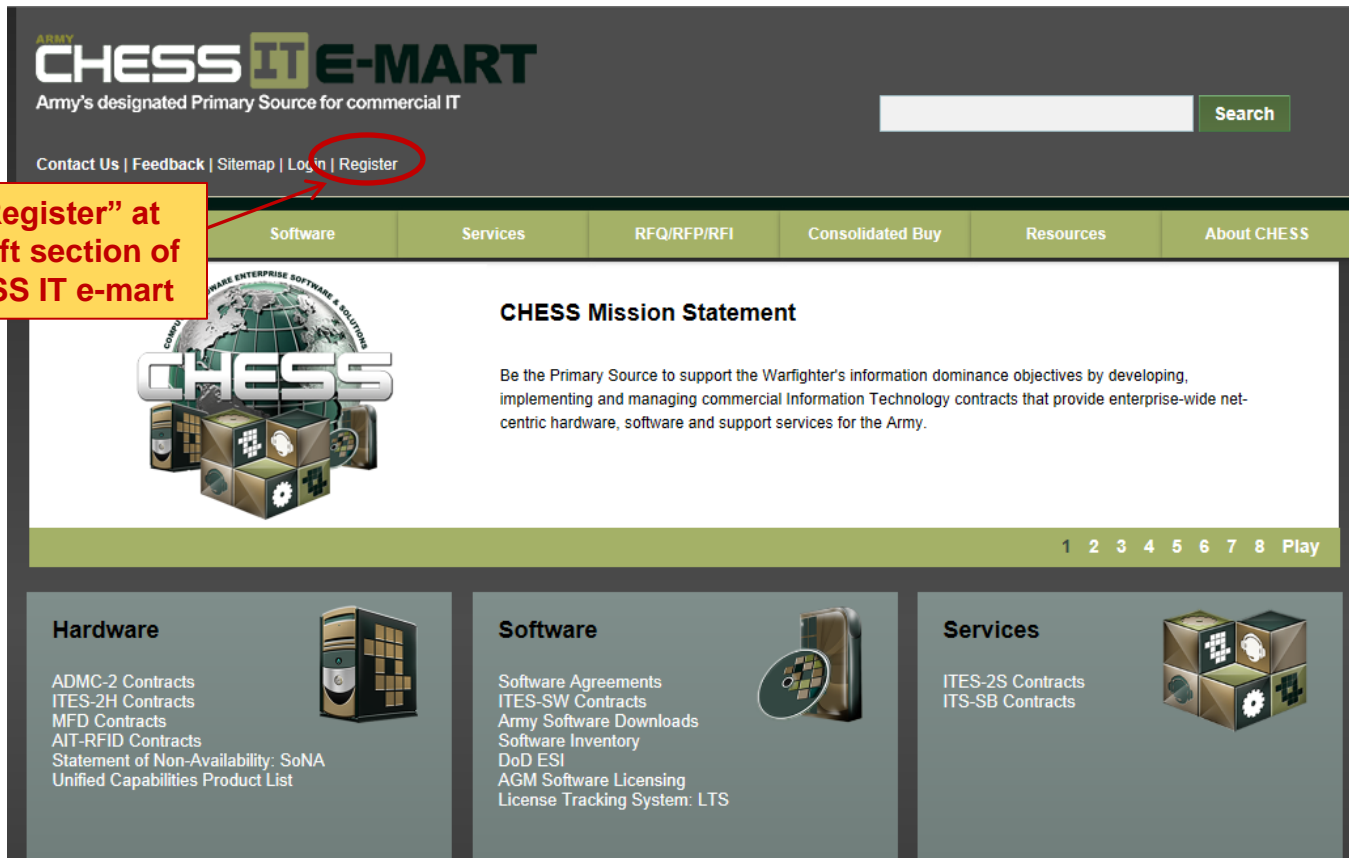
Not Recommended



# The RFQ Process

# Step 1 - Register

- If you do not have an account with the CHESST e-mart you must first register in order to gain access to the RFI Manager.



**ARMY CHESST E-MART**  
Army's designated Primary Source for commercial IT

Contact Us | Feedback | Sitemap | Login | **Register**

Software Services RFQ/RFP/RFI Consolidated Buy Resources About CHESST

**CHESST Mission Statement**

Be the Primary Source to support the Warfighter's information dominance objectives by developing, implementing and managing commercial Information Technology contracts that provide enterprise-wide net-centric hardware, software and support services for the Army.

1 2 3 4 5 6 7 8 Play

**Hardware**

- ADMC-2 Contracts
- ITES-2H Contracts
- MFD Contracts
- AIT-RFID Contracts
- Statement of Non-Availability: SoNA
- Unified Capabilities Product List

**Software**

- Software Agreements
- ITES-SW Contracts
- Army Software Downloads
- Software Inventory
- DoD ESI
- AGM Software Licensing
- License Tracking System: LTS

**Services**

- ITES-2S Contracts
- ITS-SB Contracts

Click "Register" at the top left section of the CHESST e-mart

# Step 2 – Create an Account

**Account Instructions**

Use the form below to create a new account. Without an enterprise e-mail address, you will not be able to utilize the CAC logon functionality. If you have an enterprise e-mail address, please register with that address.  
Passwords are required to be a minimum of 15 characters in length. In addition, each password must contain:

- 2 uppercase letters
- 2 lowercase letters
- 2 numbers
- 2 special characters

**New Account**

Title/Rank:	<input type="text"/>	Job Description:	<input type="text"/>
First Name:	<input type="text"/>	Last Name:	<input type="text"/>
Email:	<input type="text"/>		
Password:	<input type="text"/>	<input type="text"/> None	
Confirm Password:	<input type="text"/>	<input type="text"/> None	
Address 1:	<input type="text"/>	Address 2:	<input type="text"/>
City:	<input type="text"/>	State:	<input type="text"/>
Zip:	<input type="text"/> - <input type="text"/>	Commercial Phone:	<input type="text"/> ext. <input type="text"/>
DSN Phone:	<input type="text"/>	Fax Number:	<input type="text"/>
Service Or Agency:	<input type="text"/>		
Major Command:	<input type="text"/>		

Register

Fill out the form using  
a mail.mil account for  
your email address  
and select "Register"

# Step 3 - Access the RFQ Manager

**ARMY CHESS IT E-MART**  
Army's designated Primary Source for commercial IT

Welcome: Kimberly Crozier  
Last Login: Tue, 07 Apr 2015 15:00:57 GMT

**Search**


[Contact Us](#) | [Feedback](#) | [Sitemap](#) | [My Account](#) | [Logout](#) | [Web Request](#) | [License Tracker](#)

[Create Web Request](#)

[Hardware](#) | [Software](#) | [Services](#) | **[RFQ/RFP/RFI](#)** | [Consolidated Buy](#) | [Resources](#) | [About CHESS](#)


## CHESS Mission Statement

Be the Primary Source to support the Warfighter's information dominance objectives by developing, implementing and managing commercial Information Technology contracts that provide enterprise-wide net-centric hardware, software and support services for the Army.



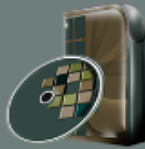
[1](#) [2](#) [3](#) [4](#) [5](#) [Stop](#)

### Hardware




- ADMC-2 Contracts
- ITES-2H Contracts
- MFD Contracts
- AIT-RFID Contracts
- Request for Quote: RFQ
- Statement of Non-Availability: SoNA
- Unified Capabilities Product List
- Request for Information: RFI

### Software



- Software Agreements
- Army Software Downloads
- Software Inventory
- DoD ESI
- AGM Software Licensing
- License Tracking System: LTS

### Services



- ITES-2S Contracts
- ITS-SB Contracts
- Request for Proposal: RFP
- Request for Information: RFI

<https://chess.army.mil>

# Step 4 - Log into the CHESSE IT e-mart

The screenshot displays the CHESSE IT E-MART website. The top navigation bar includes links for Contact Us, Feedback, Sitemap, Login, and Register. Below this is a horizontal menu with categories: Hardware, Software, Services, RFQ/RFP/RFI, Consolidated Buy, and Resources. The main content area is titled 'Login' and prompts the user to enter their username and password. A red arrow points from a yellow box labeled 'Username and Password Log in Screen' to the password field. Another red arrow points from a yellow box labeled 'CAC Log in Screen' to the 'Login' button. A third yellow box at the top right contains the text: 'You will need to log in to access the RFQ process.' A fourth yellow box on the right contains the text: 'After logging in you will be returned to the home page – click on the RFQ/RFP/RFI link again.'

**CHESSE IT E-MART**  
Army's designated Primary Source for commercial IT

Contact Us | Feedback | Sitemap | Login | Register

Account >

Hardware Software Services RFQ/RFP/RFI Consolidated Buy Resources

**CHESSE IT E-MART**  
Army's designated Primary Source for commercial IT

Contact Us | Feedback | Sitemap | Login | Register

Account > Account >

Hardware Software Services RFQ/RFP/RFI Consolidated Buy Resources About CHESSE

**Login**

Please enter your user name and password.

Email Address:

Password:

Recover Password

**Login**

Account E-mail: kimberly.k.crozier.ctr@mail.mil

Ignore certificate ☐

Recover Password

Register if you don't have an account.

**Login**

**Username and Password Log in Screen**

**CAC Log in Screen**

You will need to log in to access the RFQ process.

After logging in you will be returned to the home page – click on the RFQ/RFP/RFI link again.

# Step 5 - Create a New RFQ

**ARMY CHESS IT E-MART**  
Army's designated Primary Source for commercial IT

Welcome: Kimberly Crozier  
Last Login: Wed, 15 Apr 2015 12:16:17 GMT

**Search**

[Contact Us](#) | [Feedback](#) | [Sitemap](#) | [My Account](#) | [Logout](#) | [Web Request](#) | [License Tracker](#) [Create Web Request](#)

RFQ >

Hardware	Software	Services	RFQ/RFP/RFI	Consolidated Buy	Resources	About CHES
----------	----------	----------	-------------	------------------	-----------	------------

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information	RFQ - Hardware\Software	RFP - Services	<b>Create</b>	Transfer
-------------------	-------------------------	----------------	---------------	----------

10  **Search**

You will automatically be defaulted to the RFQ Index page. Click the "Create" button to continue.

# Step 6 - Select a Category

## Create Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

Save As Draft

Product Category:

Teleconferencing

Program

ITES-2H

Vendors

W91QUZ-07-D-0006 : Dell  
W91QUZ-07-D-0007 : IBM  
W91QUZ-07-D-0008 : Unicom  
W91QUZ-07-D-0009 : CDW-G  
W91QUZ-07-D-0010 : Iron Bow  
W91QUZ-07-D-0011 : World Wide Technology

Select a product category  
and program from the  
drop down menus.

Clear

Select All

Note: You must select either one or all.

# Step 7 - Select Vendors

## Create Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

Save As Draft

Product Category:

Teleconferencing

Program

ITES-2H

Vendors

W91QUZ-07-D-0006 : Dell  
W91QUZ-07-D-0007 : IBM  
W91QUZ-07-D-0008 : Unicom  
W91QUZ-07-D-0009 : CDW-G  
W91QUZ-07-D-0010 : Iron Bow  
W91QUZ-07-D-0011 : World Wide Technology

Clear

Select All

Note: You must select either one or all.

Select all vendors unless the requirement meets one of the exceptions as defined in FAR 16.505 (b) or DFARS 216.505-70.

# Step 8 - Enter Requirement

Request Name

**(1) Name the RFQ**

Description

Enter the details of your request. Provide a quantity for each product. Include sufficient information/details about your requirement so that the vendor can provide you with an accurate quote. Include POC information if there is someone the vendors can call/email if there are questions about the requirement. NOTE: You are limited to 4000 characters. Use the file attachment feature below if you need more space

**(2) Enter requirement and contact information**  
**(Type or cut & paste into the block)**

Characters left: 8000

Notice: Please ensure uploaded attachments DO NOT contain vendor proprietary information (competitor pricing, discounts, etc.). This is unfair competition. Instances of this will be reported to the CHES Product Leader (PL).

## Attachments

Only the following file types will be accepted:

- Adobe Acrobat PDF (.pdf)
- Excel (.xls & .xlsx)
- TIFF Files (.tif)
- WinZip Files (.zip)
- Word (.doc & .docx)

You may upload with a maximum file size of 5 megabytes (MB) per file.

**NOTE: Please DO NOT  
add an attachment with  
other vendor pricing!**

**(3) Attach up to 5 documents (up to 5MB per file)**

Browse...

Clear

Browse...

Clear

Browse...

Clear

Browse...

Clear

Enter the details of your request. Provide a quantity for each product. Include sufficient information/details about your requirement so that the vendor can provide you with an accurate quote.

NOTE: You are limited to 4,000 characters. Use the file attachment feature below if you need more space.

# Step 9 - Dates

**Dates**

Acknowledge Expected Date (Date the vendor is expected to look at the customer requirement as per the Base Agreement)  
 4/20/2015

Response Expected Date (Date the vendor is expected to respond back to your requirement as per the Base Agreement)  
 4/23/2015

Customer Required By Date (Date that you need to have a response back from the vendor)  
 4/23/2015

Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4						1	2
5	6	7	8	9	10	11	3	4	5	6	7	8	9
12	13	14	15	16	17	18	10	11	12	13	14	15	16
19	20	21	22	23	24	25	17	18	19	20	21	22	23
26	27	28	29	30			24	25	26	27	28	29	30
							31						

Characters left: 4000

Include Contact Information ☐ False

the vendor.

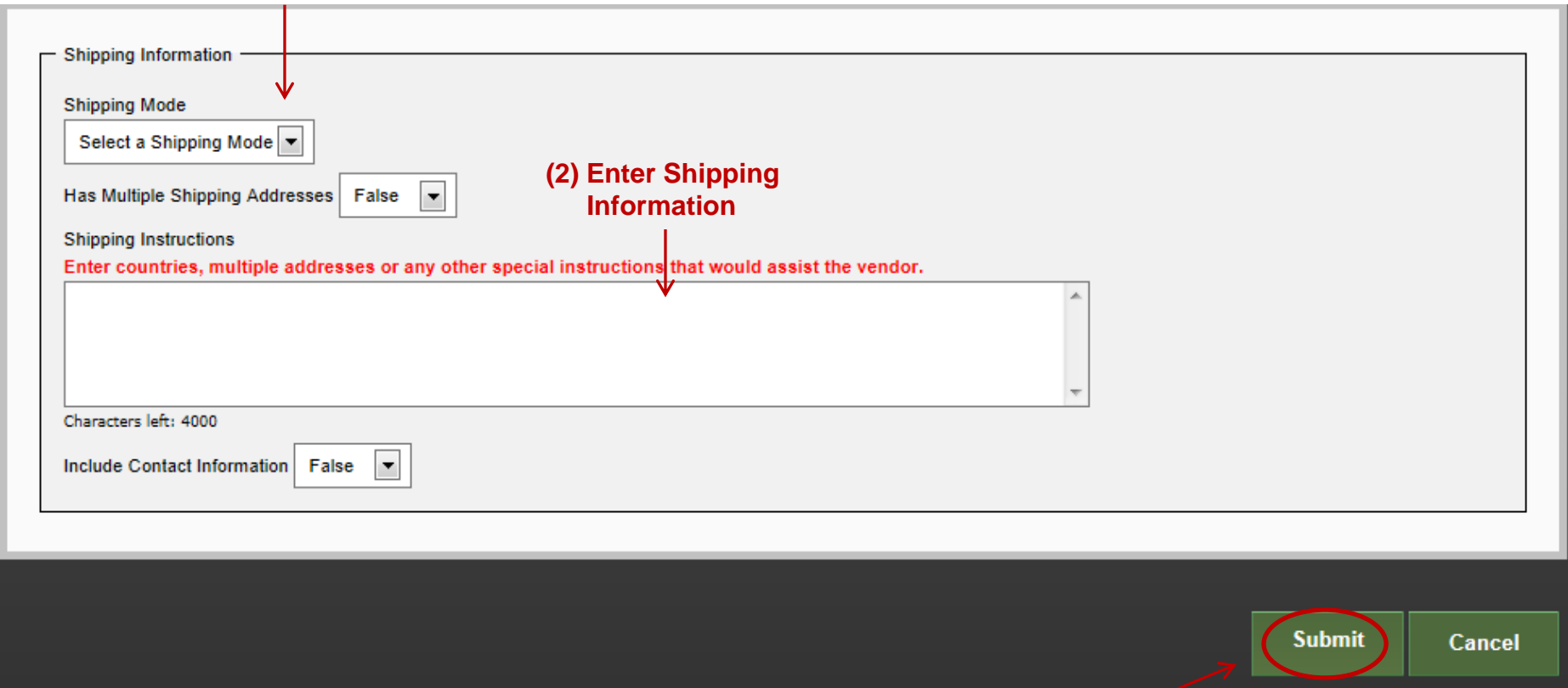
**To alter the "Customer Required By Date" date click on the date. Dates can not equal current date.**

**Date Time Frames**  
 Acknowledge Expected Date: 2 Days  
 Response Expected Date: 5 Days  
 Due Date: 5 Days  
 (Time frame is in business days and does not include holidays)

**NOTE: The "Customer Required By Date" can be altered but we ask you follow the time frame when applicable.**

# Step 10 - Enter Shipping Info & Submit Completed RFQ

(1) Select CONUS or OCONUS from drop down menu



The screenshot shows a web form titled "Shipping Information". It contains the following fields and controls:

- Shipping Mode:** A dropdown menu with the text "Select a Shipping Mode". A red arrow points to this dropdown from the instruction "(1) Select CONUS or OCONUS from drop down menu".
- Has Multiple Shipping Addresses:** A checkbox labeled "False".
- Shipping Instructions:** A text area with the placeholder text "Enter countries, multiple addresses or any other special instructions that would assist the vendor." in red. A red arrow points to this text area from the instruction "(2) Enter Shipping Information".
- Characters left:** A label indicating "4000" characters remaining.
- Include Contact Information:** A checkbox labeled "False".

At the bottom right of the form, there are two buttons: "Submit" and "Cancel". The "Submit" button is circled in red, and a red arrow points to it from the instruction "(3) Click 'Submit' to submit RFQ".

(3) Click "Submit" to submit RFQ

# View of Successfully Submitted RFQ

**RFQ 122185 Created**

Hardware Software Services **RFQ/RFP/RFI** Consolidated Buy Resources About CHES

**Request For Quote**

(Select the desired status to the left, search is on currently selected status.)

RFI - Information RFQ - Hardware\Software **RFP - Services** Create Transfer

10

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122185	RFQ Test #1	2015-04-16 11:42	2015-04-23	Open	<input type="button" value="Amend"/> <input type="button" value="Cancel"/>	0/6	<input type="checkbox"/>

Once your RFQ is submitted your screen will look like this. A bar at the top of the page will indicate that your RFQ has been created.

**NOTE:** Your screen will automatically update every 90 days and auto archive outdated RFQ's

# View of Successfully Submitted RFQ

**Request For Quote**  
 (Select the desired status to the left, search is on currently selected status.)

RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▼ 122185	RFQ Test #1	2015-04-16 11:43	2015-04-23	Open	<input type="button" value="Amend"/> <input type="button" value="Cancel"/>	0/6	<input type="checkbox"/>
▶ Responses - 0 / 6							
Version History - 1							
Version Response History - 1							

**Submitting POC** X

Name	Kimberly Crozier	Email	kimberly.k.crozier.ctr@mail.mil
Phone	7599961032	State	VA
Product Code		Zip Code	22060

Click the triangle to the left to expand, view responses and version history

For a more detailed view double click the RFQ line item you would like to expand.

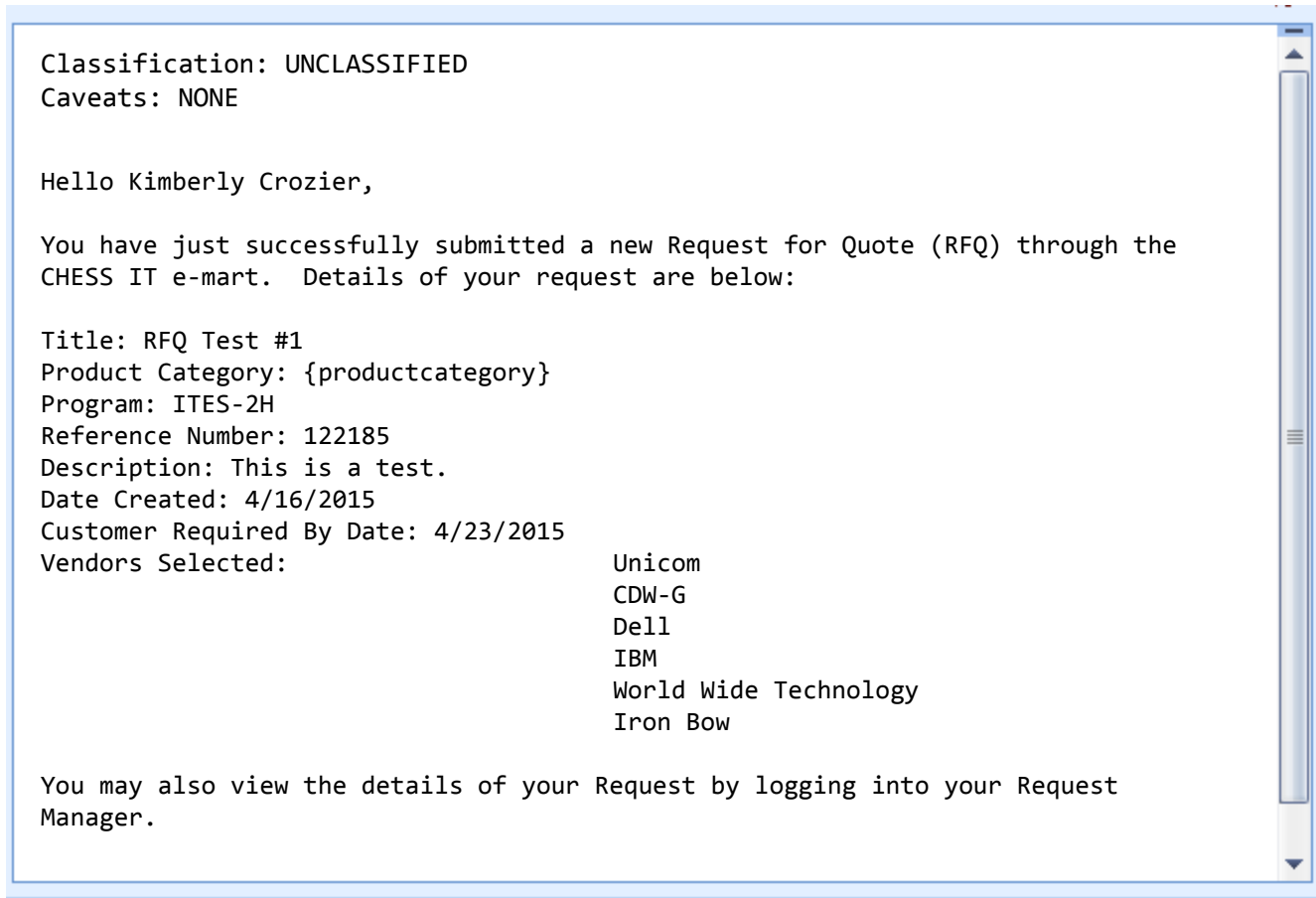
**NOTE:** Your screen will automatically update every 90 days and auto archive outdated RFQ's

# The RFQ Process After Submission

- The requestor and vendor will receive RFQ notifications via email from the CHES IT e-mart
- The vendor responds to the RFQ
- The requestor receives email notifications that RFQ responses have been posted to the RFQ Manager
- The requestor logs back into the RFQ Manager to view responses

# Email to Requestor

- Once your RFQ is submitted you will receive an email from the CHES IT e-mart like the one below



# Email to Vendor(s)

- Each vendor receives an email, which looks similar to this one, alerting them of your RFQ.

Classification: UNCLASSIFIED

Caveats: NONE

The CHESSE IT e-mart has brought you a potential customer! By accessing the Request for Quote (RFQ) below, you are acknowledging the receipt of the RFQ.

Please coordinate with the customer concerning their pending RFQ by logging into your RFQ Manager.

Keep in mind that CHESSE customers are awaiting your response, and your timeliness in addressing their RFQs is greatly appreciated.

The following outlines the details of this request:

Request for Quote ID: 83822

Request for Quote Name: RFQ Test 1.0

Details: This is only a test

Thank you for using the CHESSE IT e-mart system!

Please feel free to contact CHESSE at: [\(888\) 232-4405](tel:8882324405) if you have any questions.

"PLEASE NOTE THIS IS PROPRIETARY INFORMATION AND SHOULD NOT BE SHARED WITH OTHER VENDORS."

# Creating a Draft RFQ



# Step 1 - Save as Draft

## Create Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

Product Category:

Teleconferencing

Program

ITES-2H

Vendors

W91QUZ-07-D-0006 : Dell  
W91QUZ-07-D-0007 : IBM  
W91QUZ-07-D-0008 : Unicom  
W91QUZ-07-D-0009 : CDW-G  
W91QUZ-07-D-0010 : Iron Bow  
W91QUZ-07-D-0011 : World Wide Technology

Clear

Select All

Note: You must select either one or all.

Save As Draft

If you are working an RFQ and are not quite ready to submit click the "Save As Draft" button.

# Step 2 - View RFQ Drafts

**Request For Quote**

(Select the desired status to the left, search is on currently selected status.)

RFI - Information   **RFQ - Hardware\Software**   RFP - Services   Create   Transfer

10  Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122184	RFQ Test #1	2015-04-16 11:31	2015-04-23	Open	<input type="button" value="Amend"/> <input type="button" value="Cancel"/>	0/6	<input type="checkbox"/>
▶ 122180	Test	2015-04-15 10:54	2015-04-22	Open	<input type="button" value="Amend"/> <input type="button" value="Cancel"/>	1/8	<input type="checkbox"/>

You will automatically be defaulted to the RFQ-Hardware\Software Index page. Hover over the "RFQ-Hardware\Software" button and select "Draft" for a list of your Draft Requests.

# Step 2 - View RFQ Drafts continued

## List of Draft Request

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

10



Search

Ref #	Name	Created	Due	Status	Actions		Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Draft	Edit Draft	Cancel Draft	0/6	
▶ 122194	zxc	2015-04-20 09:04	2015-04-27	Draft	Edit Draft	Cancel Draft	0/8	

On this page all the Drafts RFQ's you are currently working on will be listed.

# Step 3 - Edit Draft

## List of Draft Request

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

10

Search

	Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶	122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Draft	<a href="#">Edit Draft</a> <a href="#">Cancel Draft</a>	0/6	
▶	122194	zxc	2015-04-20 09:04	2015-04-27	Draft	<a href="#">Edit Draft</a> <a href="#">Cancel Draft</a>	0/8	

Select "Edit Draft" whenever you need to make changes to your RFQ.

# Step 4 - Make Changes & Submit

## Edit Draft RFQ

(Select the desired status to the left, search is on currently selected status.)

**RFI - Information**   **RFQ - Hardware\Software**   **RFP - Services**   **Create**   **Transfer**

You are editing the draft. This request has not been submitted yet

**Save As Draft**

Product Category Selected:

Teleconferencing

Please Select

Vendor(s)

W91QUZ-07-D-0006 : Dell  
W91QUZ-07-D-0007 : IBM  
W91QUZ-07-D-0008 : Unicom  
W91QUZ-07-D-0009 : CDW-G  
W91QUZ-07-D-0010 : Iron Bow  
W91QUZ-07-D-0011 : World Wide Technology

Previously selected contracts:  
W91QUZ-07-D-0006 : Dell  
W91QUZ-07-D-0007 : IBM  
W91QUZ-07-D-0008 : Unicom  
W91QUZ-07-D-0009 : CDW-G  
W91QUZ-07-D-0010 : Iron Bow  
W91QUZ-07-D-0011 : World Wide Technology

**Clear**   **Select All**

Note: You must select either one or all.

Shipping Information

Shipping Mode  
CONUS

Has Multiple Shipping Addresses   False

Shipping Instructions  
Enter countries, multiple addresses or any other special instructions that would assist the vendor.  
This is a test.

Include Contact Information   False

Make any necessary changes to your RFQ scroll down and click "Finalize/Submit." You also have the option to "Delete Draft" as well.

**Finalize / Submit**   **Delete Draft**

# View of successfully submitted RFQ

**Your request is submitted.**

Hardware   Software   Services   RFQ/RFP/RFI   Consolidated Buy   Resources   About CHESS

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<input type="button" value="Amend"/>   <input type="button" value="Cancel"/>	0/6	<input type="checkbox"/>

Once your RFQ is submitted your screen will look like this. A bar at the top of the page will indicate that your RFQ has been submitted.

# Amending an RFQ

# Amending an RFQ

The **Amendment** feature allows you to:

- Update an RFQ at any time in the process
- Clarify the details of a requirement
- Notify vendors of updates or new deadlines

# Amending an RFQ

**Request For Quote**  
(Select the desired status to the left, search is on currently selected status.)

RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10  Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<b>Amend</b> Cancel	0/6	<input type="checkbox"/>

Ensure you are on the  
“RFQ-Hardware\Software” Index page  
then click the “Amend” link to  
the right of your RFQ.

# Amending an RFQ

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

Product Category:

Teleconferencing

Program:

ITES-2H

Contracts: W91QUZ-07-D-0006 - Dell

W91QUZ-07-D-0007 - IBM

W91QUZ-07-D-0008 - Unicom

W91QUZ-07-D-0009 - CDW-G

W91QUZ-07-D-0010 - Iron Bow

W91QUZ-07-D-0011 - World Wide Technology


Request Name

RFQ Test #3

Description

Enter the details of your request. Provide a quantity for each product. Include sufficient information/details about your requirement so that the vendor can provide you with an accurate quote. Include POC information if there is someone the vendors can call/email if there are questions about the requirement. NOTE: You are limited to 4000 characters. Use the file attachment feature below if you need more space

This is a test.



**Update information  
in the Description  
field as required.**

# Amending an RFQ

**Notice:** Please ensure uploaded attachments DO NOT contain vendor proprietary information (competitor pricing, discounts, etc.). This is unfair competition. Instances of this will be reported to the CHESSE Product Leader (PL).

## Attachments

Only the following file types will be accepted:

- Adobe Acrobat PDF (.pdf)
- Excel (.xls & .xlsx)

a maximum file size of 5 megabytes (MB) per file.

**This allows you to attach new files.**  
**\*NOTE:** Your original files are still attached. Only add additional attachments if those files need to be updated or a new file is to be submitted .

Browse...

Browse...

Browse...

Browse...

Browse...

## Dates

Acknowledge Expected Date (Date the vendor is expected to look at the customer requirement as per the Base Agreement)

4/24/2015

Response Expected Date (Date the vendor is expected to respond back to your requirement as per the Base Agreement)

4/27/2015

Customer Required By Date (Date that you need to have a response back from the vendor)

4/29/2015

**You may attach up to 5 files of 5MB each.**  
 (The system accommodates Word, Excel, PDF, TIF, and WinZip files)

# Amending an RFQ

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

10

Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	Amend   Cancel	0/6	<input type="checkbox"/>

Once your RFQ is amended your screen will look like this.

**NOTE:** The Status column will not change for the RFQ you recently amended.

# Canceling an RFQ

# Canceling an RFQ

The **Cancel** feature allows you to:

- Cancel an RFQ at any time in the process
- Notify vendors of updates and the cancellation of an RFQ

# Canceling an RFQ

**Request For Quote**  
(Select the desired status to the left, search is on currently selected status.)

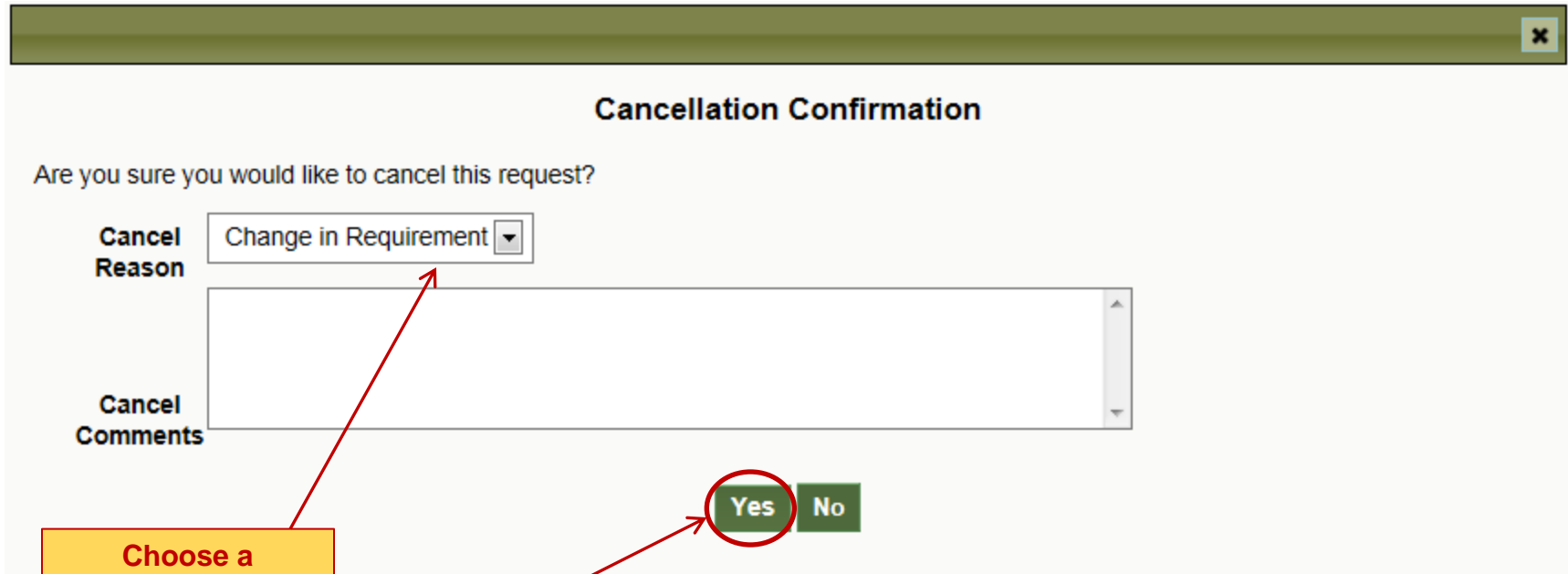
RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10  Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<a href="#">Amend</a> <a href="#">Cancel</a>	0/6	<input type="checkbox"/>

Ensure you are on the  
“RFQ-Hardware\Software”  
Index page  
then click the “Cancel” link to  
the right of your RFQ.

# Canceling an RFQ



The screenshot shows a web application window titled "Cancellation Confirmation". Inside the window, there is a question: "Are you sure you would like to cancel this request?". Below the question, there is a "Cancel Reason" section with a dropdown menu currently showing "Change in Requirement". To the left of the dropdown is the label "Cancel Reason". Below the dropdown is a large text area for "Cancel Comments", with the label "Cancel Comments" to its left. At the bottom right of the form are two buttons: "Yes" and "No". The "Yes" button is circled in red. A red arrow points from a yellow callout box to the "Yes" button. Another red arrow points from the same yellow callout box to the "Change in Requirement" dropdown menu.

Choose a  
Cancel Reason  
from the  
drop down  
menu and then  
click "Yes" to  
submit.

**NOTE:** Once you  
select "Yes" you  
will not be able  
to edit your  
RFQ. It will be  
cancelled.

# Canceling an RFQ

### Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10 ▾

Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122185	RFQ Test #1	2015-04-16 11:43	2015-04-23	Cancelled		0/6	

**NOTE:** Once the RFQ is cancelled you will have to submit a new RFQ if you have a new requirement.

Once your RFQ is cancelled the Status column will change to "Cancelled"

# Transferring an RFQ

# Transferring an RFQ

The **Transfer** feature allows you to:

- Transfer an RFQ at any time in the process to another user
- User is able to transfer multiple RFQ's at once to another user
- The person who submitted or anyone with administrative authority may transfer/reassign the RFQ

# How a Requestor Transfers an RFQ

**Request For Quote**

(Select the desired status to the left, search is on currently selected status.)

RFI - Information    RFQ - Hardware\Software    RFP - Services    Create    **Transfer**

10        Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<b>Amend</b>   <b>Cancel</b>	0/6	<input checked="" type="checkbox"/>
▶ 122184	RFQ Test #1	2015-04-16 11:31	2015-04-23	Open	<b>Amend</b>   <b>Cancel</b>	0/6	<input type="checkbox"/>
▶ 122180	Test	2015-04-15 10:54	2015-04-22	Open	<b>Amend</b>   <b>Cancel</b>	1/8	<input type="checkbox"/>

Ensure you are on the "RFQ-Hardware" Index page click the checkbox under the Transfer column found to the right of your RFQ and then click "Transfer."

**NOTE:** If you click on multiple checkboxes you will be able to transfer multiple RFQ's to one person.

# How a Requestor Transfers an RFQ

Once you start typing this field will auto populate with a list of users pertinent to your search.

**Transfer Request** [X]

**Transfer to**

**User:** Yates, Chris (chris.yates@us.army.mil)

**Save** **Cancel**

Submit contact information about end user. This information is maintained by CHES, but not shared with vendors.

Then click "Save" to Transfer the RFQ.

# How a Requestor Transfers an RFQ

Requests Transferred to Yates, Chris (chris.yates@us.army.mil)

Hardware	Software	Services	RFQ/RFP/RFI	Consolidated Buy	Resources	About CHES
----------	----------	----------	-------------	------------------	-----------	------------

**Request For Quote**  
(Select the desired status to the left, search is on currently selected status.)

RFI - Information	RFQ - Hardware\Software	RFP - Services	Create	Transfer
-------------------	-------------------------	----------------	--------	----------

10

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▶ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<input type="button" value="Amend"/>   <input type="button" value="Cancel"/>	0/6	<input type="checkbox"/>

Once your RFQ is Transferred your screen will look like this. A bar at top of the page will indicate that your RFQ has been transferred.

**NOTE:** The RFQ that was transferred will no longer appear in your list of RFQ's.

# **Vendor View of RFQ Responses**

# Vendor View of RFQ Response

**ARMY CHESS IT E-MART**  
Army's designated Primary Source for commercial IT

Welcome: Joanna Corcoran  
Last Login: Tue, 05 May 2015 10:16:05 GMT

Contact Us | Feedback | Sitemap | My Account | Logout | License Tracker

RFQ > RFI > RFQ >

Hardware Software Services RFQ/RFP/RFI Consolidated Buy Resources About CHESS

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information RFQ - Hardware\Software RFP - Services

10 W91QUZ-07-D-0010 Search

Ref #	Name	Created	Due	Status	Response Submitted	Actions
▶ 122207	test	2015-05-01 09:36	2015-05-08	Open	No	<a href="#">Respond</a> <a href="#">No Bid</a>

Once Vendors log in, they will see a screen that looks like this.

In order to respond to a particular RFQ, the Vendor must click the "Respond" link to the right of the RFQ.

# Vendor Responds to an RFQ

**Response**

Response Comment

Characters left: 4000

Quote Total

**Attachments**

Only the following file types will be accepted:

- Adobe Acrobat PDF (.pdf)
- Excel (.xls & .xlsx)
- TIFF Files (.tif)
- WinZip Files (.zip)
- Word (.doc & .docx)

You may upload with a maximum file size of 5 megabytes (MB) per file.

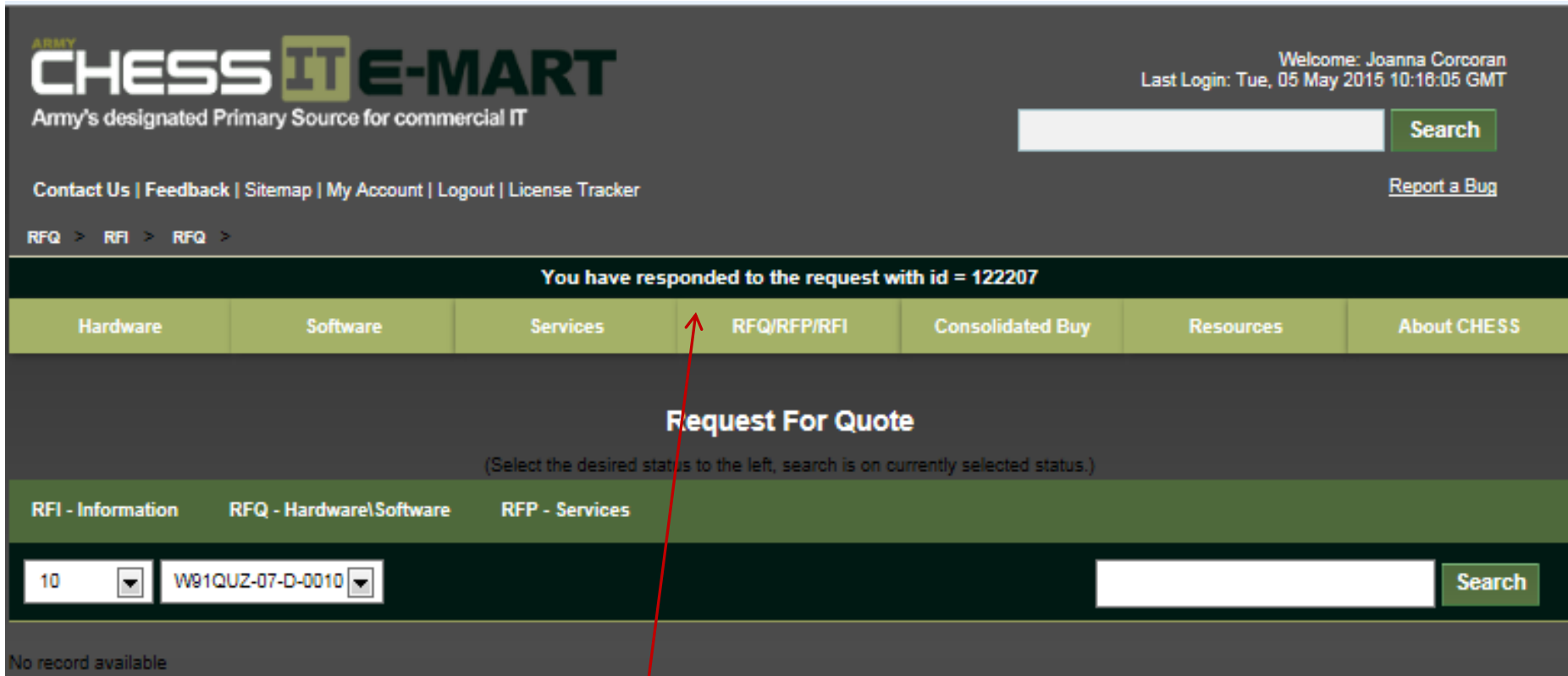
	Browse...	Clear
	Browse...	Clear
	Browse...	Clear
	Browse...	Clear
	Browse...	Clear

Vendor clicks "Respond" to submit RFQ response → **Respond** Cancel

A Vendor uses an online form to submit a response, (bid or "no bid"), but will submit proposal documents via the Attachments tool to the RFQ requestor.

You may attach up to 5 files of 5MB each.  
(The system accommodates Word, Excel, PDF, TIF, and WinZip files)

# Vendor Responds to an RFQ



The screenshot shows the Army Chess E-MART website. At the top, the logo reads 'ARMY CHESS E-MART' with the tagline 'Army's designated Primary Source for commercial IT'. To the right, it says 'Welcome: Joanna Corcoran' and 'Last Login: Tue, 05 May 2015 10:18:05 GMT'. Below the logo is a search bar and a 'Search' button. A navigation bar contains links: 'Contact Us | Feedback | Sitemap | My Account | Logout | License Tracker' and a 'Report a Bug' link. A breadcrumb trail shows 'RFQ > RFI > RFQ >'. A green banner states 'You have responded to the request with id = 122207'. Below this is a horizontal menu with tabs: 'Hardware', 'Software', 'Services', 'RFQ/RFP/RFI' (which is highlighted and has a red arrow pointing to it), 'Consolidated Buy', 'Resources', and 'About CHESS'. Under the 'RFQ/RFP/RFI' tab, the heading 'Request For Quote' is displayed, followed by the instruction '(Select the desired status to the left, search is on currently selected status.)'. Below this are three status tabs: 'RFI - Information', 'RFQ - Hardware\Software' (which is selected), and 'RFP - Services'. At the bottom, there are two dropdown menus: the first shows '10' and the second shows 'W91QUZ-07-D-0010'. To the right of these is another search bar and a 'Search' button. At the very bottom, it says 'No record available'.

Once a response is submitted the bar at the top of the page will indicate "Responded."

# **Requestor View of RFQ Responses**

# View RFQ Responses

**Request For Quote**

(Select the desired status to the left, search is on currently selected status.)

RFI - Information   RFQ - Hardware\Software   RFP - Services   Create   Transfer

10      Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▼ 12196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	Amend   Cancel	0/6	<input type="checkbox"/>

**Responses - 0 / 6**

Item	Vendor	Acknowledged	Responded
D-0006	Dell		
D-0007	IBM		
D-0008	Unicom		
D-0009	CDW-G		
D-0010	Iron Bow		
D-0011	World Wide Technology		

Ensure you are on the "RFQ - Information" Index page when reviewing responses. Expand the RFQ you want to review by clicking the triangles to the left and filter down to see responses.

0/6 indicates number of vendors that have responded. (Ex: Out of 6 Vendors 0 responded)

# Printing an RFQ

# Printing an RFQ

UNCLASSIFIED

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

10

Search

Ref #	Name	Created	Due	Status	Actions	Responses	Transfer
▼ 122196	RFQ Test #3	2015-04-22 11:10	2015-04-29	Open	<a href="#">Amend</a>   <a href="#">Cancel</a>	0/6	<input type="checkbox"/>
▶	Responses - 0 / 6						
▶	Version History - 2						
▶	Version Response History - 2						

Click on the RFQ  
that you would  
like to print

# Printing an RFQ

UNCLASSIFIED

## Submitting POC

X

Name	Chris Yates	Email	chris.yates@us.army.mil
Phone	1231231234	State	VA
		Zip Code	12345
Product Category	Teleconferencing		
Request Name	RFQ Test #3		
Description	This is a test.		
Program	ITES-2H	Status	Open
Created On	4/22/2015 11:10:13 AM	Reference Number	122196
Acknowledged	No	Last Updated	4/22/2015
Date Acknowledged		Acknowledgment Expected	4/24/2015
Responded	No	Date Responded	
Response Expected	4/27/2015	Customer Required By Date	4/29/2015
Version (Amendments and Transfers)	1		

## Shipping information

Shipping Mode	CONUS
Multiple shipping addresses	False
Shipping Instructions	This is a test.
Cancel Reason	
Date Cancelled	
Cancel Comment	

Scroll down and  
Click the "Print"  
button at the  
bottom of the  
page

Print

Create SONA

# Transferring an RFQ into a SoNA

# RFQ Transfer to SoNA

UNCLASSIFIED

## Request For Quote

(Select the desired status to the left, search is on currently selected status.)

RFI - Information

RFQ - Hardware\Software

RFP - Services

Create

Transfer

10

Search

Ref #

Name

Created

Due

Status

Actions

Responses

Transfer

▼ 122196

RFQ Test #3

2015-04-22 11:10

2015-04-29

Open

Amend

Cancel

0/6

☐

Responses - 0 / 6

Version History - 2

Version Response History - 2

Click on the RFQ  
that you would  
like to turn into  
a SoNA.

# RFQ Transfer to SoNA

UNCLASSIFIED

## Submitting POC

X

Name	Chris Yates	Email	chris.yates@us.army.mil
Phone	1231231234	State	VA
		Zip Code	12345
Product Category	Teleconferencing		
Request Name	RFQ Test #3		
Description	This is a test.		
Program	ITES-2H	Status	Open
Created On	4/22/2015 11:10:13 AM	Reference Number	122196
Acknowledged	No	Last Updated	4/22/2015
Date Acknowledged		Acknowledgment Expected	4/24/2015
Responded	No	Date Responded	
Response Expected	4/27/2015	Customer Required By Date	4/29/2015
Version (Amendments and Transfers)	1		

## Shipping information

Shipping Mode	CONUS
Multiple shipping addresses	False
Shipping Instructions	This is a test.
Cancel Reason	
Date Cancelled	
Cancel Comment	

Scroll down and  
Click the  
“Create SONA”  
button at the  
bottom of the page

Print Create SONA

# RFQ Transfer to SoNA

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**Statement of Non-Availability**

Pending   Completed   Create

Complete the fields below. This will create a Statement of Non-Availability. "Justification" must include rationale for the Reason For Statement of Non-Availability selected from the drop down menu.

Expect a response in 1-3 business days.

**Statement of Non-Availability Item**

Item Type	Select a category ▼	Vendor	<input type="text"/>
Manufacturer	<input type="text"/>	Product	<input type="text"/>
Quantity	<input type="text" value="0"/>	Total Price (Do not use , or \$)	<input type="text" value="0.00"/>
Submitted RFQ?	<input checked="" type="radio"/> Yes <input type="radio"/> No		
RFQ #	<input type="text" value="122196"/>		
Request Reason	Select a reason ▼		
Justification	<input type="text"/>		

Proceed to fill in the appropriate fields and click the "Create" button to submit your Statement of Non-Availability (SoNA)

Create

# Questions

UNCLASSIFIED



For information about using the  
CHES IT e-mart, contact the  
CHES Customer Support Team by  
email at: [armychess@mail.mil](mailto:armychess@mail.mil) or  
toll free at (888) 232-4405